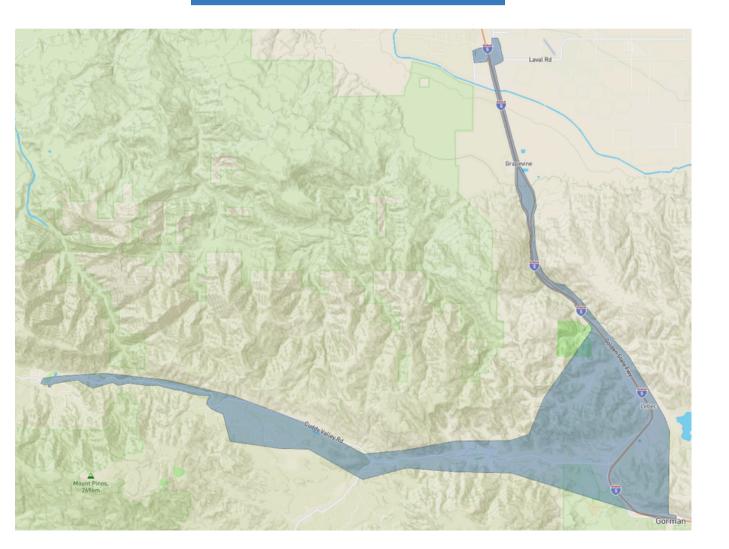
# **HOURS OF OPERATION**

Please call 1-800-323-2396 for reservations.

**Monday through Saturday** 

7:30 AM to 5:15 PM

## **SERVICE AREA**



## FRAZIER PARK AREA

# DIAL-A-RIDE

**Frazier Park** 

**Cuddy Valley** Lake of the Woods Lebec **Pinon Pines** 

Schedule Effective December 24, 2023

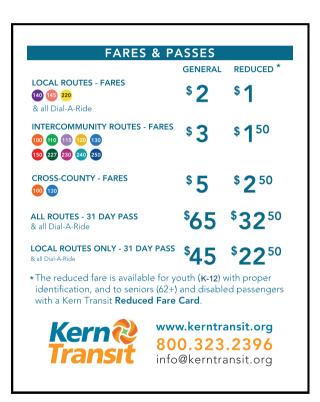




## **ABOUT**

Dial-A-Ride is a reservation-based, curb-to-curb service that operates within the service area of Frazier Park.

Service is available to the public on a first-come, first-served basis.



#### **TITLE VI**

Kern Transit complies with Title VI of the Civil Rights Act of 1964. Transportation services are provided without regard to race, color, national origin, age, gender, or disability. For information in languages other than English and Spanish, or to file a complaint, contact the Title VI Coordinator for Transit, (661) 862-5032, info@kerntransit.org, or 2700 M St. Suite 400, Bakersfield, CA 93301.

## **SCHEDULING**

Scheduling times are subject to the Dial-A-Ride hours in each community. Reservations must be made at least one day in advance and can be made up to two weeks in advance. Day-of reservations are based on availability.

### PICK UP TIME WINDOW

Please be aware there is a 30-minute window for all reservations.

Passengers must be ready at the beginning of the window. The bus may show up within those 30 minutes and the bus is still considered on time.

Passengers do receive a 5-minute advisory call before the driver arrives through our automated phone service (optional feature).

### NO SHOW POLICY

"No-Show" means the passenger did not board the bus or did not cancel the reservation at least 30 minutes prior to the start of the pick-up time window.

1st No Show = 1 Day Suspension 2nd No Show = 3 Day Suspension 3rd No Show = 7 Day Suspension 4th No Show = 30 Suspension

Be aware that if the problem continues, service requests from the customer may be denied.

# Do You Have a Medical Appointment in Bakersfield?

Medical Dial-A-Ride offers the courtesy connection to your doctor's appointments in Bakersfield.

Transfer is free from any Kern Transit route.

#### **HOURS OF SERVICE**

Monday through Friday

8:00 AM to 12:00 PM, 1:00 PM to 5:00 PM

Please call Dispatch at 1-800-323-2396 to make the reservations.

#### **TÍTULO VI**

Kern Transit cumple con el Título VI de la Ley de Derechos Civiles de 1964. Los servicios de transporte se proven sin importar raza, color, origen nacional, edad, genero o discapacidad. Para obtener información en idiomas distintos del Inglés y Español, comuniquese con la Cordinadora del programa del Titulo VI para Transito (661) 862-5032, info@kerntransit.org, o 2700 M St. Suite 400, Bakersfield, CA 93301.