

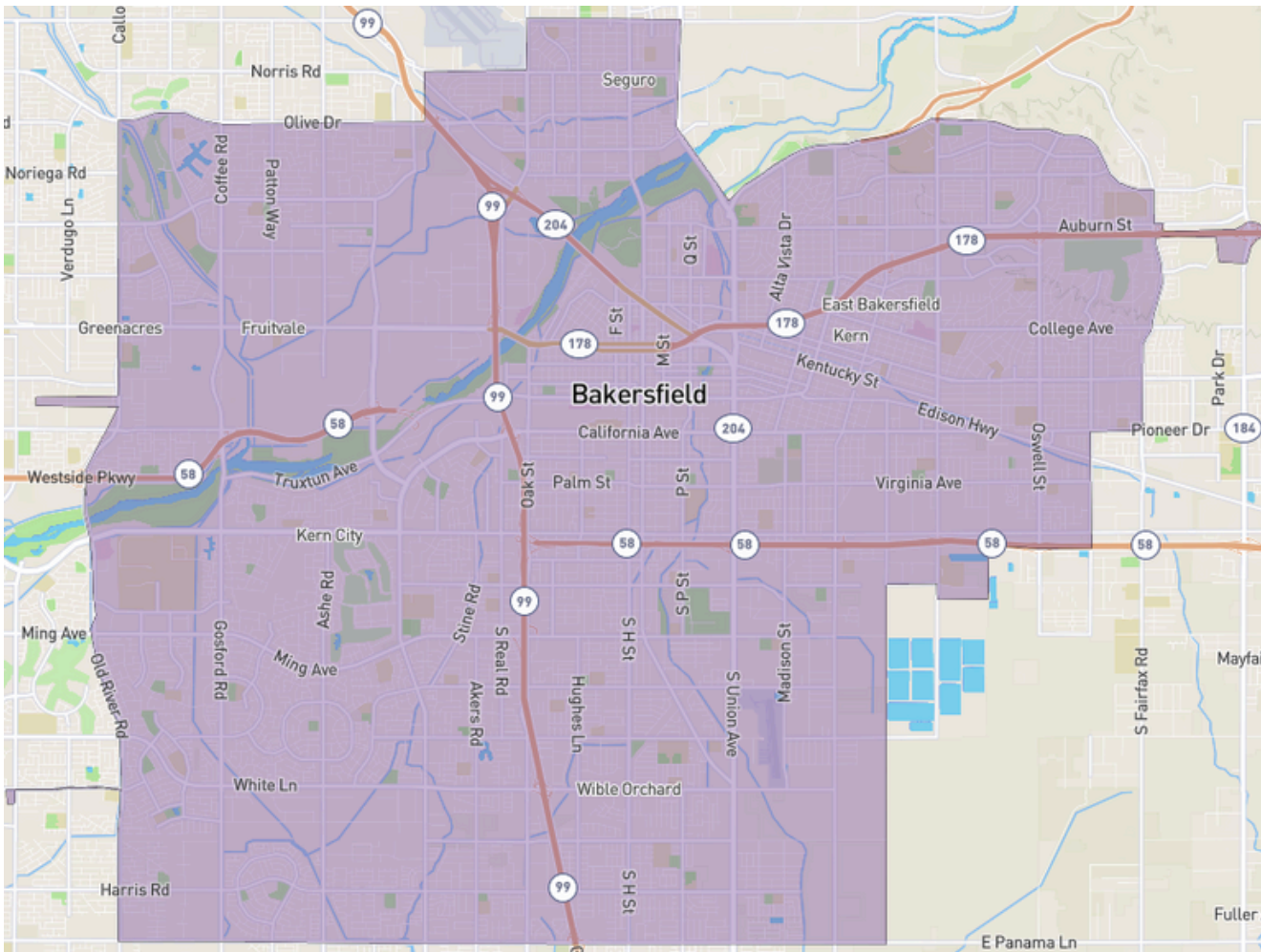
HOURS OF OPERATION

Please call 1-800-323-2396 for reservations.

Monday through Friday

**8:00 AM to 12:00 PM,
1:00 PM to 5:00 PM**

SERVICE AREA



MEDICAL

DIAL-A-RIDE

Schedule Effective December 24, 2023



800-323-2396

kerntransit.org · info@kerntransit.org






ABOUT

Do you have a medical appointment in Bakersfield?

Medical Dial-A-Ride offers the courtesy connection to your doctor's appointments in Bakersfield.

Transfer is free from any Kern Transit route.

Reservations are available a first-come, first-served basis.

FARES & PASSES		
	GENERAL	REDUCED *
LOCAL ROUTES - FARES  & all Dial-A-Ride	\$2	\$1
INTERCOMMUNITY ROUTES - FARES 	\$3	\$1⁵⁰
CROSS-COUNTY - FARES 	\$5	\$2⁵⁰
ALL ROUTES - 31 DAY PASS & all Dial-A-Ride	\$65	\$32⁵⁰
LOCAL ROUTES ONLY - 31 DAY PASS & all Dial-A-Ride	\$45	\$22⁵⁰

*The reduced fare is available for youth (K-12) with proper identification, and to seniors (62+) and disabled passengers with a Kern Transit **Reduced Fare Card**.

PICK UP TIME WINDOW

Please be aware there is a 30-minute window for all reservations. Passengers must be ready at the beginning of the window. The bus may show up within those 30 minutes and the bus is still considered on time.

Passengers do receive a 5-minute advisory call before the driver arrives through our automated phone service (optional feature).

NO SHOW POLICY

"No-Show" means the passenger did not board the bus or did not cancel the reservation at least 30 minutes prior to the start of the pick-up time window.

1st No Show = 1 Day Suspension
 2nd No Show = 3 Day Suspension
 3rd No Show = 7 Day Suspension
 4th No Show = 30 Suspension

Be aware that if the problem continues, service requests from the customer may be denied.

TITLE VI

Kern Transit complies with Title VI of the Civil Rights Act of 1964. Transportation services are provided without regard to race, color, national origin, age, gender, or disability. For information in languages other than English and Spanish, or to file a complaint, contact the Title VI Coordinator for Transit, **(661) 862-5032**, info@kerntransit.org, or 2700 M St. Suite 400, Bakersfield, CA 93301.

SCHEDULING

Scheduling times are subject to the Dial-A-Ride hours in each community. Reservations must be made at least one day in advance and can be made up to two weeks in advance. Day-of reservations are based on availability.

NEW: SCHEDULE ON YOUR PHONE!

Make Dial-A-Ride reservations on any smartphone with the Mobility app by Ecolane.

Call 1-800-323-2396,
 Option #1,
 to set up an account.



Mobility
 by Ecolane

TÍTULO VI

Kern Transit cumple con el Título VI de la Ley de Derechos Civiles de 1964. Los servicios de transporte se proveen sin importar raza, color, origen nacional, edad, genero o discapacidad. Para obtener información en idiomas distintos del Inglés y Español, comuníquese con la Cordinadora del programa del Titulo VI para Transito **(661) 862-5032**, info@kerntransit.org, o 2700 M St. Suite 400, Bakersfield, CA 93301.